

WARRANTY OF WORKMANSHIP



Rumford Stone warrants to the owner of this countertop that the natural stone/quartz provided is free from defects in the workmanship provided by Rumford Stone and that the product has been inspected and approved by Rumford Stone and by you. This warranty is valid for 10 years from the date of installation. All quartz product material is warranted differently by each manufacturer. Please refer to your Quartz manufacturer's website for more information. Manufacturer's warranty decision and terms will supersede Rumford's warranty.

This warranty applies to countertop material installed in its original location by a Rumford Stone trained professional and becomes null and void if the stone is moved in any way from its original installation location or has been serviced or treated by any party other than Rumford Stone. This warranty covers only the materials and workmanship supplied by Rumford Stone and expressly excludes defects in materials or workmanship supplied by any party other than Rumford Stone.

Any claim against this warranty must be submitted in writing with pictures to Rumford Stone. Within thirty days of receipt of a claim, Rumford Stone will contact you to arrange for a Rumford Stone field inspector to inspect the stone. Upon verification by the Rumford Stone field inspector of a valid claim made against this warranty, Rumford Stone will, at its option, repair or replace, in whole or in part, the affected material. Failure to reasonably cooperate with Rumford Stone after the submission of a claim shall void all warranties.

The cost of repair or replacement shall be borne by Rumford Stone or its authorized representatives and includes the labor charges necessary to repair or replace the countertop material. This warranty covers only the labor and material costs associated with the removal and replacement of the defective material. If replacement of the stone is deemed necessary, replacement will be made with a stone/quartz marketed by Rumford Stone at the time of replacement, that is as nearly identical as possible to the original material in color, grain, and grade. The determination as to the appropriate remedy shall be at Rumford Stone's sole discretion.

This warranty does not cover sinks (beyond 1 yr), caulking, scratches, cracks/fissures, stains, etching, or any defects that arise as a result of normal wear and tear, abuse, or are naturally occurring in the material. This warranty does not cover defects that arise as a result of structural movement or the expansion and contraction of substrates. This warranty does not cover the cost of any repairs or replacements undertaken prior to your receipt of claim verification from Rumford Stone.

This warranty is limited to the provisions stated above, and no other warranty, expressed or implied, exists. The implied warranty of merchantability or fitness for a particular purpose is expressly excluded. Except as provided herein, and unless otherwise precluded by applicable law, Rumford Stone shall not be liable for any loss or direct, consequential, or incidental damages arising out of the use or inability to use the stone for the intended application.

Revised 2017